

Standard Warranty Certificate

WARRANTY OVERVIEW:

Thank you for choosing Specialty Theatre as your trusted supplier of high-quality theatre curtains, tracks, and componentry. We take pride in our craftsmanship and materials, and we are committed to providing products that meet the highest standards in the industry.

Our warranty is designed to offer you peace of mind and assurance in the performance and durability of our products. This warranty certificate outlines the terms and conditions of the coverage provided for our curtains, theatre tracks, and componentry. Please read this document carefully to understand the extent of your warranty rights and obligations.

SPECIALTY THEATRE PROUDLY GUARANTEE ALL PRODUCTS SHALL BE FREE FROM MATERIAL AND MANUFACTURING DEFECTS FOR THE FOLLOWING PERIODS FROM THE DATE OF DELIVERY:

1
YEAR

ONE YEARS LIMITED WARRANTY ON:

- Motors and Pile Winches

1
YEAR

ONE YEAR LIMITED WARRANTY ON:

- Theatre Componentry

3
YEAR

THREE YEARS LIMITED WARRANTY ON:

- Curtains and Drapes

5
YEAR

FIVE YEARS LIMITED WARRANTY ON:

- Theatre Tracks

Limitations

- The warranty shall only be valid for products used under normal and intended conditions. It does not cover damages or malfunctions resulting from improper installation, misuse, abuse, accidents, alterations, or acts of nature.
- Any repairs or alterations attempted by unauthorised personnel, customers, or third-party vendors will void the warranty.
- The warranty does not cover wear and tear that may occur with regular use, such as fading, fraying, or minor cosmetic imperfections.
- Specialty Theatre shall not be liable for any indirect, consequential, or incidental damages arising from the use or inability to use our products covered under this warranty.
- The warranty does not cover products that have not been fully paid for by the customer.
- For warranty claims to be valid, the customer must provide proof of purchase, including the purchase date and details of the product.
- The warranty period shall not be extended or renewed in the event of a product replacement or repair.
- Specialty Theatre reserves the right to inspect and assess the claimed defect or issue before determining the warranty coverage.
- The warranty is non-transferable and applies only to the original purchaser of the product.
- Specialty Theatre reserves the right to modify or discontinue the warranty terms at any time, with proper notice provided to customers for future purchases.
- This warranty operates on a "return to base" basis. In the event of a warranty claim, the Customer is responsible for returning the product to Specialty Theatre's designated factory at their own expense.

SPECIALTY THEATRE PTY LTD

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